



# Footie fans pay penalty on tickets

■ **EXCLUSIVE**  
by **DOMINIK LEMANSKI**

FOOTBALL bosses have been criticised for charging up to £4.50 in stealth booking fees when fans buy tickets over the phone.

Tottenham Hotspur, Arsenal and Manchester City are among Premier League clubs who apply the admin fees.

Daily Star Sunday found Spurs charge £2.25 to £4.50 on a call instead of £1.75 to £3.50 when bought online.

Arsenal charges between £1.85 and £2.30 over the phone, compared with £1.65 to £2.10 on the web.

Premier League champions Man City charge £2.50 for phone tickets versus £1.50 online.

Martyn James, from the consumer group resolver.co.uk, said: "Yet again fans are being fleeced, this time by booking fees... the ugly face of the beautiful game."

David Hickson, of Fair Telecoms campaign, said: "All charges must be fair, justified and openly declared." The Football Supporters' Association said it was an area they will "continue to monitor".

Spurs, Man City and Arsenal did not respond to requests for a comment.

