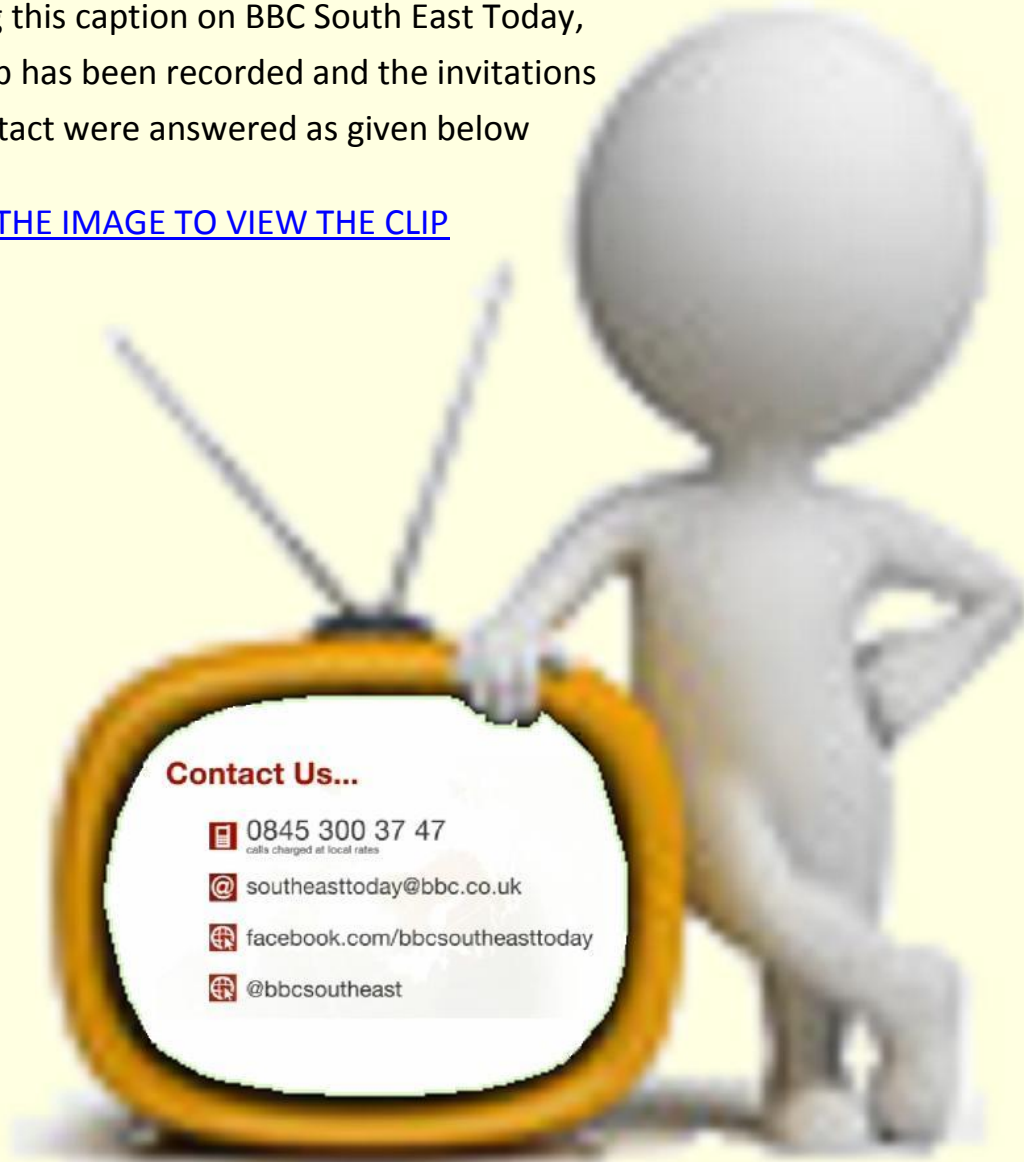




**Message to BBC South East Today
via email, Facebook and Twitter**

Noting this caption on BBC South East Today,
the clip has been recorded and the invitations
to contact were answered as given below

[CLICK THE IMAGE TO VIEW THE CLIP](#)



Calls to 0845 numbers are never charged at "local rate" (a meaningless term since 2004), they are commonly charged at premium rates (up to 45p per minute). The fair telecoms campaign has contributed to coverage of the misuse of 084 numbers on South East Today.

The BBC is in the course of swapping all 0845 numbers to 03 or geographic (01/02) numbers. The government announced its intentions to do the same on Boxing Day 2013. New regulations will require businesses to do the same for customer service numbers with effect from June 2014.

Please contact the fair telecoms campaign for more detail.

