



**'greedy and foolish' Local Authority  
telephone payment lines**

The list given below details 50 "Payment Lines" operated for English local authorities, many by third party organisations. Many others, [listed previously](#), have since changed their numbers.

These lines are used for payment of Council Tax, Council House rent, Overpayment recovery and other items such as Penalty Charges (parking fines).

In many cases, the web page (viewed by the link) is in breach of regulations - see "[ukcalling](#)".

These require clear declaration of the **Service Charge** applied to the cost of calling these numbers. (The VAT-inclusive pence per-minute rate is shown below in brackets, alongside the number).

Callers also pay a VAT-inclusive **Access Charge** to their own telephone service provider (see the list [here](#)). In almost every case this is well in excess of the benefit derived by the local authority.

For example, someone with a Vodafone (Access Charge 55p per minute) paying their Council Tax by telephone in Barnsley (Service Charge 2p per minute) would pay **£1.14** for a two-minute call. This is broken down as follows:

- £ **91.67p** to Vodafone
- £ **19.00p** to the Exchequer in VAT
- £ **3.33p** to Barnsley Metropolitan Borough Council

Even with the lesser BT Access Charge of 12p per minute and the maximum 084 Service Charge of 7p per minute, the same principle is seen to apply.

This is why we see all use of 084 (and 087) numbers as "**greedy and foolish**" – see "[insanity](#)".

<a href="#">Amber Valley Borough Council</a>	0845 3723801 (3)	<a href="#">London Borough of Lambeth</a>	0845 331 3310 (5)
<a href="#">Arun District Council</a>	0844 557 8321 (7)	<a href="#">London Borough of Lewisham</a>	08452 185 248 (5)
<a href="#">Ashfield District Council</a>	0845 3726173 (3)	<a href="#">London Borough of Southwark</a>	0845 600 0611 (5)
<a href="#">Barnsley Metropolitan Borough Council</a>	0845 075 8518 (2)	<a href="#">Mid Suffolk (also Barbergh) District Council</a>	0845 372 4112 (3)
<a href="#">Barrow-in-Furness Borough Council</a>	0845 603 1510 (5)	<a href="#">Newcastle-under-Lyme Borough Council</a>	0845 2340069 (2)
<a href="#">Bath &amp; North East Somerset Council</a>	0845 372 3501 (3)	<a href="#">Northamptonshire County Council</a>	0845 6800153 (5)
<a href="#">Buckinghamshire County Council</a>	0843 208 5544 (7)	<a href="#">Nottingham City Council</a>	0845 6580590 (3)
<a href="#">Burnley Borough Council</a>	0844 557 8321 (7)	<a href="#">Oldham Metropolitan Borough Council</a>	0845 680 4274 (5)
<a href="#">Bury Metropolitan Borough Council</a>	0844 870 5545 (7)	<a href="#">Pendle Borough Council</a>	0845 3723334 (3)
<a href="#">Castle Point Borough Council</a>	0845 0232 568 (4)	<a href="#">Reading Borough Council</a>	0843 357 1551 (7)
<a href="#">Chiltern District Council</a>	0845 305 2148 (2)	<a href="#">Ribble Valley Borough Council</a>	08453 039484 (2)
<a href="#">Copeland Borough Council</a>	0845 054 8600 (2)	<a href="#">Richmondshire District Council</a>	0845 078 1191 (2)
<a href="#">Doncaster Metropolitan Borough Council</a>	0845 130 5910 (3)	<a href="#">Rother District Council</a>	0845 603 0037 (5)
<a href="#">East Devon District Council</a>	08447 369631 (6)	<a href="#">South Kesteven District Council</a>	0845 234 0038 (2)
<a href="#">East Riding of Yorkshire Council</a>	0845 120 0020 (2)	<a href="#">South Northamptonshire Council</a>	0845 230 0216 (7)
<a href="#">Fareham Borough Council</a>	0845 6066876 (5)	<a href="#">South Oxfordshire District Council</a>	0845 303 8506 (2)
<a href="#">Fylde Borough Council</a>	0845 301 0213 (2)	<a href="#">Suffolk Coastal District Council</a>	0845 880 1312 (5)
<a href="#">Gloucester City Council</a>	0845 155 6000 (2)	<a href="#">Swindon Borough Council</a>	0845 6035058 (5)
<a href="#">Herefordshire Council</a>	0844 557 8321 (7)	<a href="#">Tameside Metropolitan Borough Council</a>	0844 848 2566 (7)
<a href="#">Isle of Wight Council</a>	0845 045 0076 (2)	<a href="#">Three Rivers District Council</a>	0845 452 4535 (7)
<a href="#">Lancaster City Council</a>	0845 6017297 (5)	<a href="#">Trafford Metropolitan Borough Council</a>	0845 371 9901 (3)
<a href="#">Liverpool City Council</a>	0845 075 8583 (2)	<a href="#">Tunbridge Wells Borough Council</a>	0845 8350148 (2)
<a href="#">London (TfL)</a>	0844 544 8458 (5)	<a href="#">Vale of White Horse District Council</a>	0845 3723201 (3)
<a href="#">London Borough of Hillingdon</a>	0844 557 8321 (7)	<a href="#">Wakefield Council</a>	0845 603 1539 (5)
<a href="#">London Borough of Hounslow</a>	0845 30 10 210 (2)	<a href="#">Welwyn Hatfield Borough Council</a>	0845 6041064 (5)