



**'greedy and foolish' Local Authority
telephone payment lines**

The list given below details 50 "Payment Lines" operated for English local authorities, many by third party organisations. Many others, [listed previously](#), have since changed their numbers.

These lines are used for payment of Council Tax, Council House rent, Overpayment recovery and other items such as Penalty Charges (parking fines).

In many cases, the web page (viewed by the link) is in breach of regulations - see "[ukcalling](#)".

These require clear declaration of the **Service Charge** applied to the cost of calling these numbers. (The VAT-inclusive pence per-minute rate is shown below in brackets, alongside the number).

Callers also pay a VAT-inclusive **Access Charge** to their own telephone service provider (see the list [here](#)). In almost every case this is well in excess of the benefit derived by the local authority.

For example, someone with a Vodafone (Access Charge 55p per minute) paying their Council Tax by telephone in Barnsley (Service Charge 2p per minute) would pay **£1.14** for a two-minute call. This is broken down as follows:

- £ **91.67p** to Vodafone
- £ **19.00p** to the Exchequer in VAT
- £ **3.33p** to Barnsley Metropolitan Borough Council

Even with the lesser BT Access Charge of 12p per minute and the maximum 084 Service Charge of 7p per minute, the same principle is seen to apply.

This is why we see all use of 084 (and 087) numbers as "**greedy and foolish**" – see "[insanity](#)".

Amber Valley Borough Council	0845 3723801 (3)	London Borough of Hounslow	0845 30 10 210 (2)
Arun District Council	0844 557 8321 (7)	London Borough of Lambeth	0845 331 3310 (5)
Ashfield District Council	0845 3726173 (3)	London Borough of Lewisham	08452 185 248 (5)
Babergh District Council	0845 372 4112 (3)	London Borough of Southwark	0845 600 0611 (5)
Barnsley Metropolitan Borough Council	0845 075 8518 (2)	Mid Suffolk District Council	0845 372 4112 (3)
Barrow-in-Furness Borough Council	0845 603 1510 (5)	Newcastle-under-Lyme Borough Council	0845 2340069 (2)
Bath & North East Somerset Council	0845 372 3501 (3)	Northamptonshire County Council	0845 6800153 (5)
Buckinghamshire County Council	0843 208 5544 (7)	Nottingham City Council	0845 6580590 (3)
Burnley Borough Council	0844 557 8321 (7)	Oldham Metropolitan Borough Council	0845 680 4274 (5)
Bury Metropolitan Borough Council	0844 870 5545 (7)	Pendle Borough Council	0845 3723334 (3)
Castle Point Borough Council	0845 0232 568 (4)	Ribble Valley Borough Council	08453 039484 (2)
Chiltern District Council	0845 305 2148 (2)	Richmondshire District Council	0845 078 1191 (2)
Copeland Borough Council	0845 054 8600 (2)	Rother District Council	0845 603 0037 (5)
Doncaster Metropolitan Borough Council	0845 130 5910 (3)	South Kesteven District Council	0845 234 0038 (2)
East Devon District Council	08447 369631 (6)	South Northamptonshire Council	0845 230 0216 (7)
East Riding of Yorkshire Council	0845 120 0020 (2)	South Oxfordshire District Council	0845 303 8506 (2)
Fareham Borough Council	0845 6066876 (5)	Suffolk Coastal District Council	0845 880 1312 (5)
Fylde Borough Council	0845 301 0213 (2)	Swindon Borough Council	0845 6035058 (5)
Gloucester City Council	0845 155 6000 (2)	Tameside Metropolitan Borough Council	0844 848 2566 (7)
Herefordshire Council	0844 557 8321 (7)	Three Rivers District Council	0845 452 4535 (7)
Isle of Wight Council	0845 045 0076 (2)	Trafford Metropolitan Borough Council	0845 371 9901 (3)
Lancaster City Council	0845 6017297 (5)	Tunbridge Wells Borough Council	0845 8350148 (2)
Liverpool City Council	0845 075 8583 (2)	Vale of White Horse District Council	0845 3723201 (3)
London (TfL)	0844 544 8458 (5)	Wakefield Council	0845 603 1539 (5)
London Borough of Hillingdon	0844 557 8321 (7)	Welwyn Hatfield Borough Council	0845 6041064 (5)