

fair telecoms campaign

briefing



Campaigning to stop nuisance telephone calls

ft A long history and close current involvement

David Hickson has been involved in this matter since he persuaded Ofcom to undertake its very first investigation into a Silent Caller in 2003 - see this <u>BBC Breakfast report</u> from 2005.

We are currently pressing our positive proposal for action to be taken, by the establishment of a "Nuisance Calls Agency" - see our proposal in detail, and in summary.

ft Join the Sunday Post campaign

The **Sunday Post** newspaper is engaged in a campaign to press the government to ensure that action, such as that which we propose, is taken - see the latest item, and read the words.

We urge **fair telecoms** campaign supporters to sign the **Sunday Post** petition, or the associated on-line petition, <u>no2nuisancecalls.net</u>, being administered by the Scottish Liberal Democrats.

SÜNDAY POST



Name	Mobile
Email	Postcode

ft We know what we are against, but what are we for?

It is easy to say "something must be done" or suggest how particular cases should be resolved. The **fair telecoms campaign** seeks to promote fair and workable solutions to problems.

The government and other bodies must be made aware that the approaches being followed are not working. But that is not enough ... they must identify the reasons for the failure and remedy them, engaging with those who have serious proposals for measures that may be more effective.

There is a sound structure of legislation in place, which is not being applied properly. We propose that serious efforts be made to change the approach. If it is found that new legislation is required, then this must be framed in a way to enable and encourage both compliance and enforcement.

ft We continually seek to engage with others

A group of organisations, ranging from **Citizens Advice** to **Which?**, have been working collectively to do little more than express the frustration of those they claim to represent.

We have noted their comments and responded, seeking to engage them in support of positive action, setting aside ill-considered suggestions. See <u>this briefing</u>.

