



The following message (shown as sent) is published (unformatted) as a **letter**, at this link -  
<https://www.norwichguardian.co.uk/yoursay/letters/17824688.letter-help-nuisance-calls/>.

It was sent in response to an editorial opinion piece published at  
<https://www.norwichguardian.co.uk/news/17812061.opinion-still-getting-nuisance-calls/>.

**To: "The Fly in the Ointment"**

**Re: "Why are we still getting nuisance calls?"**

Dear "Fly in the Ointment"

As long term campaigners on the issue of Nuisance Calls, the fair telecoms campaign was interested to read your piece - [OPINION: Why are we still getting nuisance calls?](#).

Our position, which provides some information relevant to the points made in the article, is laid out in a comprehensive open briefing to the (now former) responsible minister - [The fair telecoms campaign position on Nuisance Calls](#).

Moving forward, we lay out three specific demands -

[The 'campaign to end nuisance calls' - Summary of our three demands](#).

You may be interested to read these two documents, on which we will be very happy to address questions and provide further information.

There is one point made in the piece which is the repetition of a common myth.

Pressing 1 (or any other key) whilst receiving an incoming telephone call **CANNOT** generate a call for which one is charged. The way in which the telephone system works simply does not allow this.

"Wangiri" and other techniques can indeed lead people to **MAKE CALLS** to expensive numbers - that is the danger which people must avoid.

If you are interested in further pursuing this topic we will be delighted to offer all possible assistance.

