

**New law to ban cold calling for Accident and PPI Claims etc.
being debated in House of Lords on Tuesday 24 October**

Companies that provide Claims Management services are regulated by the **Ministry of Justice** and are not prohibited from cold calling by telephone, nor from using leads obtained that way.

The **Financial Guidance and Claims Bill [HL]** will transfer the responsibility for this regulation over to the **Financial Conduct Authority** (FCA). It also establishes the **Single Financial Guidance Body**.

With guidance from the **fair telecoms campaign**, a number of peers from all parties have proposed amendments to this Bill. These address the matter of cold calling in two ways:

Amendment 42

The **FCA** will be compelled to prohibit Claims Management Companies from unsolicited direct marketing and also prohibit them from using any data obtained in that way by third parties.

See our **briefing**



 [Legislation to prohibit cold calling in relation to Claims Management](#)

Amendment 2

This will create a mechanism by which the **FCA** may be compelled to prohibit cold calling and the use of data obtained that way in relation to any financial product or service.

See our **briefing**



 [Legislation to facilitate statutory prohibition of cold calling in relation to all Financial Services](#)

These amendments will be debated, in turn, during the course of the **Report Stage** of the Bill, which will commence on Tuesday 24 October.

Once it has completed its stages in the **Lords**, the Bill will pass for consideration by the **House of Commons**.

Our Open Message

We have published an Open Message to peers, and other interested parties. This goes through the relevant issues and lays out the arguments in detail.

See our **open message**



 [Urging support for amendments to Financial Guidance and Claims Bill to stop Nuisance Calls](#)

Please get in touch for further information and comment.

