



List of GP surgeries in breach of contract - July 2014 - SUPPLEMENT

The published list of NHS GP surgeries using a 084 telephone number taken from the NHS Choices database on 17 July excludes those who continue to use such numbers but withhold them from this source of reference.

Without the ability to note every way in which surgeries communicate with their patients, we cannot hope to produce a fully definitive list of those who remain in breach of their NHS contract.

A little research has however revealed some EXAMPLES of those who do publish their 084 number on their website, but not on NHS Choices - see a few cases listed below.

It must be noted that use of an alternative to the 084 number (commonly offering an inferior service) does not enable compliance with the contract. This point is specifically addressed in the NHS England letter of November 2013 - "The NHS should not offer different levels of service dependent on means to pay".

These few examples may suggest the extent of this behaviour, however they cannot be taken as anything more than indicative of how far the figure of 350 confirmed cases falls short of the true total. The true situation will have been uncovered by the Area Teams of NHS England, as demanded by the letter of November 2013.

(The telephone numbers hold links to the web page where they are published.)

Table with 4 columns: Practice, Surgery, NHS Choices, and Surgery Website. It lists various GP practices and their associated telephone numbers and website links.