

fair telecoms campaign

news release



Ofcom agrees - Fixed means Fixed

Ofcom has today made a statement on "mid-contract price rises".

See Price rises in fixed term contracts - Statement

This confirms that the previous arrangements under which price rises in line with inflation were permitted for "fixed price" deals have now ceased.

The **fair telecoms campaign** is delighted to see the end of this nonsense.

Consumers must continue to be on their guard in respect of prices that do not form part of the subscription, e.g. charges for calls that are not covered by the subscription fee. These are however still covered by the "material detriment" provision.

Ofcom has however made it clear that reductions in allowances covered by subscriptions will be regarded as a price increase.

