

**Central government enquiry lines using 084 telephone numbers - retrieved 17 April 2014**

The following is a working list of cases where the number has not yet been changed to comply with the "[HMG Guidance - Customer Service Lines](#)" issued on 26 December 2013.

The final column holds a link to the gov.uk webpage where the number was given when this list was prepared.

<u>Department</u>	<u>Purpose</u>	<u>Number</u>	<u>Link</u>
Business, Innovation and Skills	publications order line	0845 015 0010	http://...
	Business Gateway (Scotland)	0845 609 6611	http://...
Cabinet Office	Efficiency and Reform Group Service Desk	0845 000 4999	http://...
	Mutuals Information Hotline	0845 539 0543	http://...
	MyCSP Newcastle	0845 606 2604	http://...
	MyCSP Cheadle Hulme	0845 850 0715	http://...
	MyCSP Liverpool	0845 000 0012	http://...
	MyCSP Worthing	0845 600 5219	http://...
	UK Statistics Authority	0845 604 1857	http://...
Defence	Army Personnel Centre Helpdesk	0845 600 9663	http://...
	Army recruitment	0845 600 8080	http://...
	RAF Careers	0845 605 5555	http://...
	RAF Reserves	0845 606 9069	http://...
	Low Flying Operations Complaints & Enquiries Unit	0845 600 7580	http://...
Environment, Food and Rural Affairs	Helpline	0845 933 5577	http://...
	Natural England	0845 600 3078	http://...
	Rural Payments Agency	0845 603 7777	http://...
	PEACH (Procedure for Electronic Application for Certificates from the Horticultural Marketing Inspectorate)	0845 607 3224	http://...
	Gangmasters Licensing Authority	0845 602 5020	http://...
Justice	MoJ Recruitment	0845 010 3512	http://...
	Legal Services Commission leafletline	0845 3000 343	http://...
	Government Legal Service Recruitment	0845 3000 793	http://...
	Legal Aid Agency	0845 345 4345	http://...
	Victim Support	0845 3030 900	http://...
	Court Funds Office	0845 223 8500	http://...
	Cheshire and Merseyside Central Payment and Enforcement Centre	0845 200 2078	http://...
	Thames Valley / Oxfordshire Fines	0845 300 4239	http://...
	Probate and Inheritance Tax Helpline	0845 302 0900	http://...
	Cambridgeshire Magistrates Courts	0845 310 0575	http://...
	Wales Fixed Penalty Office	0845 330 6070	http://...
	North Yorkshire Enforcement Office	0845 601 0485	http://...

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Health	Healthy Start Issuing Unit	0845 607 6823	http://...
	Major Incident Line	0845 000 5555	http://...
	NHS BSA - NHS Low Income Scheme	0845 850 1166	http://...
	NHS BSA - Prescription Pre-payment, Medical and Maternity Exemption Certificates - new	0845 850 0030	http://...
	NHS BSA - Prescription Pre-payment, Medical and Maternity Exemption Certificates - existing	0845 601 8076	http://...
	NHS BSA - NHS Tax Credit Exemption Certificate	0845 609 9299	http://...
	NHS BSA - European Health Insurance Cards	0845 605 0707	http://...
	PHE - South of England regional office (option 1)	0845 504 8668	http://...
	PHE - Kent, Surrey and Sussex	0844 225 3861	http://...
	PHE - Thames Valley	0845 279 9879	http://...
	PHE - Wessex	0845 055 2022	http://...
	PHE - Devon, Cornwall and Somerset	0844 225 3557	http://...
	PHE - Avon, Gloucestershire and Wiltshire (option 1)	0845 504 8668	http://...
	PHE - East Midlands	0844 225 4524	http://...
	PHE - West Midlands	0844 225 3560	http://...
	PHE - North East	0844 225 3550	http://...
	PHE - Cumbria and Lancashire	0844 225 0602	http://...
	PHE - Greater Manchester	0844 225 0562	http://...
PHE - Cheshire and Merseyside	0844 225 1295	http://...	
International Development	Public Enquiry Point	0845 300 4100	http://...